

Karrie Worrell

Empathy Information Officer

Sweeney Healthcare Enterprises

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*Recognizing Patient Fears...
Exercising Empathy.*

Karrie Worrell has joined Colleen Sweeney at Sweeney Healthcare Enterprises in an effort to transform healthcare both nationally and internationally.

Karrie brings experience from diverse backgrounds, making her a valuable asset to the team. Her background in purchasing and scheduling, in the world of manufacturing, has equipped her to take complex systems and build frameworks for efficiency, putting systems in place allowing for seamless deliveries of service. Karrie brought those skills to healthcare where she managed a hospital volunteer department since 2008, growing the department from 125 to a force of over 600 people with no increase in staff hours. Implementation, training, systems development and streamlining operating procedures were the essential component in taking a department from status quo to off-the-charts-exceptional!



Karrie is a skilled communicator that understands the complexities of managing a volunteer community and was instrumental in growing and developing over 30 service areas within the hospital, making it a department that was a stand out. Karrie also implemented a program for high school teens allowing them an educational experience in medicine that proved to be a financial benefit for the department, as well as drawing press and attention to the hospital organization.

Karrie holds degrees in Industrial and Organizational Psychology, Engineering and Management Supervision from Purdue University in West Lafayette, IN.

In an action packed session, Karrie will share The Patient Empathy Project, as well as insider secrets to rethinking the volunteer experience, and how to take your department to a place you never dreamed possible. Karrie is excited to help you on the journey!