

# Cultural Transformation Department Coaching

by

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*(Fully customized to your organization to maximum the patient experience for new and current employees)*

Thank you so much for your desire to explore a partnership with Sweeney Healthcare Enterprises to help you accelerate your results and continue to create a culture of excellence. We have great confidence that your nursing teams will not just perform at a significantly higher level but also continually increase those gains as your organization realizes that they are outperforming the rest of the nation.

Departments/Units Coaching is available for individual departments or units that, according to the organization, have missed opportunities to deliver optimum patient-centered care. After a process of inquiry, observation, and shadowing, Sweeney Healthcare Enterprises will teach the management staff how to tailor the patient experience at designated points throughout the continuum of care. We also will work closely with the leadership staff to align their professional goals with those of the organization. This coaching will equip leaders to model value-driven behaviors, prioritize responsibilities, and create a plan of action for taking their department to the top. Because each experience is designed to meet the needs of the specific organization, the time allotted for training sessions and program content will be decided together.

Colleen and Steven will work alongside your team every step of the way but the amazing outcomes that await your organization by engaging our series will be because of the efforts of your committed and dedicated team of professionals. We feel privileged to be considered to serve you in this capacity.

## Cultural Transformation Process

